

Survey on care information on Norfolk County Council's website

Norfolk County Council is currently reviewing their website pages about care in Norfolk. They want to improve the design of these pages and the information available to the public. They want to hear from people that use these pages to help them get this right. So, they would like to hear people's views on improving these pages to make them more user friendly.

NCC is also looking for people to take part in an exercise that will help them learn how people would prefer the information about care to be organised. More details and an invite to take part in the exercise appear at the end of the survey.

They would like people to distribute this survey to anyone you think would be interested in completing it.

<https://www.smartsurvey.co.uk/s/DFVS3/>

CQC guidance on using surveillance in care services

The Care Quality Commission has launched new Technology in care web pages, which include guidance on using surveillance in social care locations.

<https://www.cqc.org.uk/guidance-providers/all-services/technology-care>

Training



Basic HR & Legislation for Care Managers / Seniors

This course is ideal for anybody who is responsible for the recruitment and management of others within The Care Sector

Norwich
15th February 2019
09:30am - 16:30pm
£70pp

Suffolk
8th February 2019
09:30am - 16:30pm
£70pp

- Recruitment (including do's and don't of interview)
- Alterations to contracts of employment
- Notice periods & rights
- Retention (methods and schemes)
- Absence from work (Maternity, Paternity, Sick, Holiday)
- Medical conditions & reasonable adjustments
- Discrimination
- Training, PPE & Equipment
- Accidents at work
- Dismissal - Claims for unfair, wrongful & constructive dismissal
- Drugs & Alcohol Misuse
- Social Media
- Working Time Directive & Breaks
- Accidents at work
- Corporate Manslaughter
- Disciplinary Processes
- External Bodies

ANGLIAN TRAINING
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News

Sent on behalf of Care Choices

Dear Norfolk Independent Care member,

Your guide to care and support for adults 2019/20

Care Choices has been publishing in the social care sector for over 25 years. It is now working towards the publication of the **15th consecutive edition** of the **Your guide to care and support for adults**, in association with Norfolk County Council.

Over **16,000 copies** of the **free** Guide will be distributed throughout Norfolk to those who are seeking care at their time of need. It will be available from Norfolk County Council, NHS Great Yarmouth and Waveney, Age UK, Hospitals, GP surgeries, Libraries and more.

Editorial covers topics such as care at home, care homes and self-funding your care. For an idea of the look and feel of the Guide, explore the ebook, which receives more than 10,000 views annually: www.carechoices.co.uk/region/east-of-england/norfolk/

The updated, new-look publication will be available in **April 2019**. For more information, or to make sure your service is included, contact Care Choices using the details below.

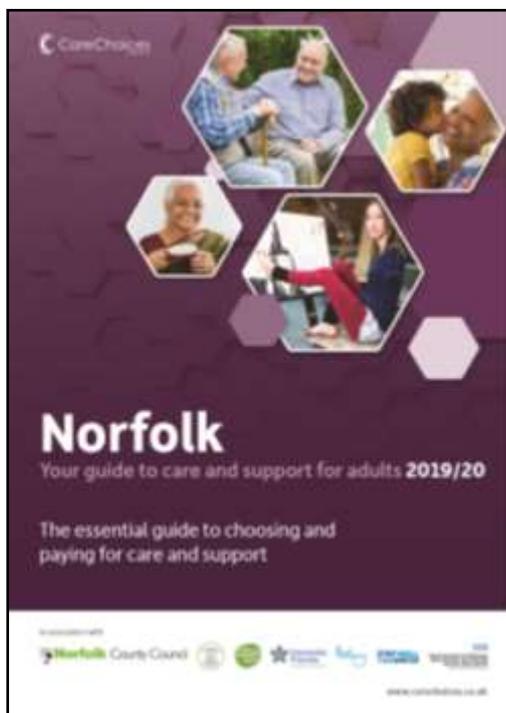
If you would like to advertise, get in touch with Care Choices to discuss the various online and print opportunities available to suit a range of budgets. A **free design service** is offered to all advertisers who book before **30th January 2019**.

Speak to **Russell Marsh** for further details:

Tel: 01223 206960

Email: russell.marsh@carechoices.co.uk

Website: www.carechoices.co.uk



Surviving Winter grants

Grants of up to £5,000 to support projects that help the most vulnerable in our communities over the winter months.

The Surviving Winter grants programme has been established as part of our annual Surviving Winter appeal to support charitable groups that provide direct help to vulnerable people who face particular hardship and are at risk of crisis over the winter months.

Grants of up to **£5,000** are available for projects that help those in the community facing very real challenges as the weather gets colder; including the frail elderly, disabled, people with chronic medical conditions and the homeless. Families and children living in disadvantaged households are also included amongst those the Fund aims to support.

Projects can, for example, include activities that help to reduce isolation for older and vulnerable people, provide a hot meal or warm clothing, or help vulnerable people to access local services and information that may prevent a crisis situation arising.

In exceptional circumstances a larger grant may be considered for strategic projects with wide benefit – please contact us to discuss before applying.

Funding is available for activity taking place during the winter months, and it is not expected that the fund will operate beyond the end of March 2019. Funded activities should take place within this timescale.

Applications can be accepted on a rolling basis while the Fund is open. Visit our website for more information and to apply www.norfolkfoundation.com/funding-support/grants/groups/surviving-winter-grants

Help for older people through Surviving Winter

In addition to our grants programme, Norfolk Community Foundation is working in partnership with Age UK Norfolk to identify older people who need help to keep their homes warm.

One-off grants are available to contribute towards the cost of fuel, and requests for other types of assistance that help keep older people warm may be considered.

For more details, please contact Age UK Norfolk's advice line between 10am-4pm Monday to Friday on 0300 500 1217 or email info@ageuknorfolk.org.uk

Find out more about our Surviving Winter appeal, what help is on offer and how to give at

www.norfolkfoundation.com/giving-philanthropy/surviving-winter-appeal/

Contact the Grants Team:
t: 01603 623958
e: grants@norfolkfoundation.com

www.norfolkfoundation.com

