



**Sent on behalf of Ruth Nobbs**

**Assistant Manager – Transformation and Integrated Commissioning Teams**

Do you use the VC Connect volunteer recruitment portal, or have you ever thought about using it?

VC Connect is a web-based portal that allows voluntary and charitable organisations to advertise for volunteers and also people who want to volunteer to register their skills and availability.

Norfolk County Council supports VC Connect and is undertaking a review of the facility. If you utilise the support of volunteers and have advertised using “VC Connect” we would like to know about your experience of using the Portal. If you have not used it to attract volunteers for your service, we would be interested in your reasons for this also. You can access a short survey at the link below which should take no more than 5 minutes to complete. The survey is anonymous and will be used to inform future service improvements.

<https://www.smartsurvey.co.uk/s/R1YND/>

The survey will be open until Sunday 13th May 2018.

Norfolk SAB website: *NEW* news items posted

*Please cascade to your colleagues, contacts and networks as appropriate, thank you.*

**NEWS ITEMS**

- *# Latest alerts from Norfolk Trading Standards # | 20 April 2018*
- *UPDATED PAGE: SARs published by other Safeguarding Adult Boards | 20 April 2018*
- *Date for the diary: NatWest Friends against Scams event in Norwich | 20 April 2018*
- *Tackling financial abuse of the elderly | 20 April 2018*
- *BBC - Alex Skeel: Domestic abuse survivor was 'days from death' | 20 April 2018*
- *DBS checks: guidance for employers | 20 April 2018*
- *Growing older with learning disabilities - A new guideline from National Institute for Health and Care Excellence (NICE) | 19 April 2018*

- *Domestic abuse risks of Universal Credit single payments | 19 April 2018*
- *BBC News: Families 'failed' over West Sussex care home fractures | 19 April 2018*
- *Launch of new victim support service | 15 April 2018*
- *Article of interest: The vulnerable adult experiment: Situating vulnerability in adult safeguarding law and policy | 14 April 2018*
- *Article of interest: Piloting the older adult financial exploitation measure in adult safeguarding services | 14 April 2018*


Please go to:

[Norfolk Safeguarding Adults Board \(NSAB\) then click on news](#)

**# Do follow NSAB on Twitter – @NorfolkSAB #**

## Training

**\* More dates added due to waiting list \***

 Dementia  
Friendly  
Norfolk

# EXPERIENTIAL DEMENTIA TRAINING


**Day 1: Dementia – The Wider Picture**  
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics  
(including Signs and Symptoms)

**Day 2: Dementia - Distressed Behaviour / Communication**  
What to say when someone says.... What to do when someone does....

**Dates:**  
~~25<sup>th</sup> & 27<sup>th</sup> April 2018 - FULL~~  
22<sup>nd</sup> & 23<sup>rd</sup> May 2018 - **Only 10 Spaces Left**  
6<sup>th</sup> & 7<sup>th</sup> June 2018 - **Availability**

**Price: £57 per day or attend both days for a reduced price of £100.**  
9am – 4pm each day at The Willow Centre, Cringleford, Norwich NR4 7JJ.  
*(The days are designed to be booked as a two-day workshop)*

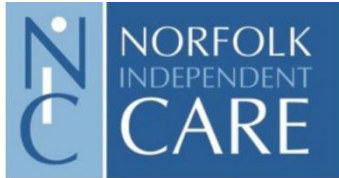
To find out more and to book your place please contact Claire Gilbert  
on 07584 047996 or email [claire@carerite.co.uk](mailto:claire@carerite.co.uk)



## Master Class

Norfolk Independent Care in association with local businesses are bringing a series of Master Classes free of charge to Care Providers in Norfolk.

Please see details below of our first Master Class, Building and Maximising the value of your businesses. Details of how to book your place can also be found below.



**Lovewell Blake**

Different because you are

Accountants | Business Advisers | Financial Planners

# Masterclass:

**Building and maximising the value of your businesses**

**Thursday 17 May**

This masterclass is an excellent opportunity to hear the latest thinking from an industry expert, to ask questions, share ideas and discuss key issues alongside fellow care providers.

If you're planning to exit or sell your business:

- what are the various options for exit
- the sale process; what to expect, how does it work and how you should prepare
- how to plan in the most tax efficient way

We will explain:

- what things a prospective purchaser will look for
- what attributes buyers will pay more for
- how to create these in your business

**Venue:** Lovewell Blake, Norwich  
Bankside 300, Peachman Way  
Broadland Business Park,  
Norwich NR7 0LB (sat nav NR7 0WF)

**Timings:** 7.45 am - registration and buffet breakfast  
8.00 am - presentations  
9.00 am - questions and answers  
9.15 am - close

**RSVP:** To book your place, please email Caroline Payne:  
caroline.payne@norfolk-independentcare.com  
or telephone Caroline on 01603 712250  
Places are limited and so booking is essential.



