



Free Flu Vaccination and National Flu Campaign – 6 September 2018

NHS England has recently published guidance about who will be eligible this Winter for free influenza vaccine. The aim of the campaign is to get as many health and social care staff working with vulnerable older people vaccinated. It is targeted at staff employed by a registered residential care/nursing home or registered domiciliary care provider and health and care staff employed by a voluntary managed hospice provider, who are directly involved in the care of vulnerable patients/clients aged 65 and over.

The NHS campaign is just starting but a core message is the sooner you have your vaccination, the more effective it will be. You can ask your local pharmacist or GP for the free flu vaccination. They may want to see some proof that you work providing care for older people.

For Care Home (and Home Care) Owners and Managers, your staff may need a letter giving the following information to make sure that they can get the free vaccination—a template is available.

Please also consider displaying [this Public Health England poster on flu outbreaks](#) in care homes prominently in staff areas.



Norfolk Integrated Community Equipment Service (ICES)

Would like to invite you to our

Community equipment Demonstration day.

(this is the repeat of the day in January 2018 for those that were unable to attend)

On

Monday 15th October 2018 at Holiday Inn, Norwich Airport, NR6 6JA

The day will start at 9am for registration and Coffee/Tea for a 9.30am start.

Faye Gower-Smith ICES Clinical Consultant will give a short presentation on ICES and the outline of the day.

Melanie Sturman Moving and Handling Lead for Norfolk County Council will give a presentation on Adult social care referral pathways and the reduced handler care project.

The rest of the day will then involve breakout sessions in the following subjects:-

- **Session1:** Standard profiling bed, features of the bed and how it works with dynamic pressure care mattress
- **Session 2:** Reduced handler care: How to use WendyLett sheets/hoists.
- **Session 3:** Pressure care: How do the Repose cushions, mattress/ Active premier 2 mattress really work?
- **Session 4:** Managing the plus size person (Bariatric bed, mattress, WendyLett sheets, hoists)

The purpose of the day is to upskill home care agency staff/trainers on the products that Community and Acute Hospital Occupational Therapist, Physiotherapist and Nurses maybe prescribing to service users/patients in the community.

The day will conclude with a questions section and end for 4pm.

Please can you complete the attached form for all delegates that would like to attend, places are available on a first come first serviced basis. This is a free event and tea and coffee will be provided throughout the day, however you will have to bring your own lunch.

Community equipment Demonstration day.

Monday 15th October 2018 at Holiday Inn, Norwich Airport, NR6 6JA

Please complete a delegate booking form for each individual who wishes to attend.

Please send this form to ICES@norfolk.gov.uk.

You will receive confirmation via email.

Delegate Name	
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Employer	
Job Role	
Contact email	
Contact Number	
<i>Office use only</i>	<i>Place available/not available Confirmation sent to delegate</i>



Nominations open on 3rd September 2018 for The Norfolk Care Awards

The Norfolk Care Awards team are pleased to announce nominations for the 6th Norfolk Care Awards, will be opened on the 3rd September 2018 and close on the 16th November 2018.

Claire Gilbert and Tracy Wharvell from the Norfolk Care Awards team, says: 'It is incredible to think this is our sixth year of putting on this event, which raises the profile of working in care, and supporting people to live their lives. We are humbled and impressed each year when we visit services – there is some great practice in Norfolk. We organise this event to give something back to the sector that we are both extremely proud to be part of, it gives us the opportunity to say a big 'Thank You' to all the unsung heroes.

This event could not take place without the support of organisations who understand the importance of the work undertaken in social care. We are delighted that Gordon Barber Funeral Homes, Cozens Hardy, UEA, City College Norwich, Athena Care, Norse Care, Libby Ferris Flowers, National Care Association, Norfolk County Council, Ashton Legal, Anglian Training and

Boots recognises the care sector's fantastic workforce by supporting this event.'

Michelle from Cozens Hardy said 'Claire and Tracy's enthusiasm and drive to recognise excellence in the care sector is utterly contagious! These awards offer a wonderful opportunity for local businesses to give something valuable back into their communities'

Norfolk County Council is delighted to once again support the Norfolk Care Awards. We want to celebrate the great work carried out every day by Norfolk's carers and care providers. It is important to acknowledge the expertise and commitment of carers and we are proud to be sponsoring two awards: the Team Award and the Harold Bodmer Award. We have introduced a special bursary, of £1000, for the award winner of the categories we are sponsoring, which is for the further education and training for the award winners and their organisation.

The Norfolk Care Awards, will take place at Sprowston Manor on 21st February 2019, and will be 'streamed live', to ensure everyone across Norfolk can celebrate with you.

To make a nomination visit www.norfolkcareawards.co.uk

The Norfolk Care Awards have 10 categories:

- Delivering excellence through learning and development
- Effective coordination of End of Life care
- Excellent person centred care and support
- Excellence in Delivering Dementia Care
- Collaborative Partnership
- Motivational leadership
- Promoting dignity and respect in everyday life or unpaid carer
- Rising Star
- Team Award – Together Everyone Achieved More
- Harold Bodmer Outstanding Achievement Award

Media enquiries:

Norfolk Care Awards

Claire Gilbert claire@norfolkcareawards.co.uk

Tel: 075840479

Masterclasses/Workshops

NIC are very pleased to be working in association with Leathes Prior Solicitors to bring you the workshops/masterclasses below. Please see details below to book your place.

LEATHES PRIOR WORKSHOP FOR CARE SERVICE PROVIDERS



Leathes Prior are running a workshop on Wednesday 19th September for care service providers, whether that be privately or to the local authority, or NHS. Experts within our various teams will be offering one-off guidance, free of charge, in order to help you mitigate the risks you face, improve your services and ensure sustainability as a business in a challenging marketplace. The day will provide the opportunity for delegates to book a session with our team, tailored to bring together the right experts depending on the guidance required. Below covers the expertise available on the day, simply let us know who you would like to see.



All you need to know to prepare for GDPR
(Alex Saunders - Solicitor, Corporate & Commercial)



Employment considerations (NMW, Sleep in's, holiday pay etc.)
(Gareth Stevens - Associate, Employment)



Legal update on the charging of fees after death
(Richard Turner, Solicitor - Corporate & Commercial)



Key commercial and property considerations when selling
(Victoria Smith, Solicitor - Commercial Property and
Nina Ryan, Solicitor - Corporate & Commercial)



Offences involving ill-treatment or wilful neglect
(Tej Thakkar, Associate - Regulation & Defence)



Decisions on welfare for those lacking capacity, without consent
(Claire Wooliscroft, Solicitor - Wills, Estates & Powers of Attorney)

**Book your sessions with Alice Goldsmith at Leathes Prior on:
01603 281164 or agoldsmith@leathesprior.co.uk**



LEATHES PRIOR
SOLICITORS

Training

Contributes significantly towards Subjects 1, 4, 5, 7 and 8 on the Dementia Standards Training Framework 2018

Dementia Friendly Norfolk

EXPERIENTIAL DEMENTIA TRAINING

Day 1: Dementia – The Wider Picture
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics (including Signs and Symptoms)

Day 2: Dementia - Distressed Behaviour / Communication
What to say when someone says.... What to do when someone does....

We are GDPR compliant: please just email if you do not want us to contact you in the future.

Dates:
12th & 13th September 2018 – **2 Places Left**
24th & 25th October 2018
14th & 16th November 2018
6th & 7th December 2018

Price: £57 per day or attend both days for a reduced price of £100.
9am – 4pm each day at The Willow Centre, Cringleford, Norwich NR4 7JJ
(The days are designed to be booked as a two-day workshop)

To find out more and to book your place please contact Claire Gilbert on 07584 047996 or email claire@carerite.co.uk



News from CQC

Update

Our update for providers of adult social care services

August 2018

Chief Inspector's column:

In her column this month Andrea Sutcliffe CBE talks about oral health in residential care settings and looks to what is coming up for CQC in the autumn.

[Read more here.](#)

Registering the right support

On 23 August it was announced that the First-tier Tribunal has ruled in favour of our decision to refuse an application submitted by Care Management Group Limited (CMG) to increase the number of people with a learning disability at its Cherry Tree service in Essex from 7 to 10. CMG run a large number of specialist support provisions across the country for people with learning disabilities and/or autism and challenging behaviour.

The request was refused because it did not demonstrate it would comply with our 'Registering the Right Support' policy. National guidance also states that new services and variations to registrations within a campus and congregate setting, of which the Cherry Tree site is, should not be developed as this model of care is not in the best interest of those with a learning disability.

We published a [news story](#) with further information, and you can also read the [full findings](#) of the Tribunal judgement.

Cross sector coproduction

On 31 July we held our first ever cross sector coproduction event and it was a huge success. As we move towards a more integrated health and social care system cross sector working is invaluable and the discussions on the day were both interesting and insightful.

Andrea Sutcliffe, Chief Inspector of Adult Social Care, has written a blog to share how the event went. Look out for future opportunities to be involved in collaborative working like this.

You can read the blog on our [Medium page](#).

Preparing for a no-deal Brexit

The Secretary of State of Health and Social Care, Matt Hancock, has [written to all health and care providers](#) about the government's preparations for a potential no-deal Brexit. The letter sets out what the health and care system needs to consider in the period leading up to March 2019, including the continued supply of medical products in the event of a no deal, and business continuity plans. Further information and guidance is available on the [Department of Health and Social Care website](#).

State of Care 2017/18 is coming soon.

[**Sign up to be the first to know when it will be published.**](#)

In the meantime, why not read [State of Care 2016/17?](#)

Share your views: guidance for providers on What is a 'location'?

As part of our current registration transformation programme we are reviewing how easy it is for providers to understand and use our guidance for providers, [What is a 'location'?](#)

Please [share your views](#) on the provider online community. The deadline for responses is 20 September.

If you are not already a member of the online community, [sign up here](#).



Words save lives

Organ donation week runs from 3-9 September. Find out why Words save lives and access resources to help get people talking about organ donation on the [NHS Blood and Transplant website](#).

The 'Live Music in Care' challenge

We've teamed up with Live Music Now to challenge care homes across the country to do something musical and extraordinary to celebrate the Last Night of the Proms.

During the first week of September, we're asking care homes to post photos or video of people in their home making music together – as long as they have appropriate permission before filming and sharing.

And on Saturday, 8 September – the Last Day of the Proms – we will be sharing a video of Andrea Sutcliffe, our Chief Inspector of Adult Social Care, singing with residents at a care home in London.

[Find out how care homes can get involved.](#)

Another look at our publications from the past year

Over the past twelve months we have produced a wide range of publications, the below all share what we have learned through our inspection activity and provide guidance on how we can improve health and social care across England.

[The state of adult social care services 2014 - 2017](#)

This report presents findings from our comprehensive programme of adult social care inspections, in which we completed over 33,000 inspections of around 24,000 adult social care locations.

[State of Care report](#)

State of Care is our annual assessment of health and social care in England. The report looks at the trends, highlights examples of good and outstanding care, and identifies factors that maintain high-quality care.

[Celebrating good care, championing outstanding care](#)

This report features a collection of short case studies illustrating some of the qualities shown by care providers that are rated good or outstanding overall. It also shares the views of some people responsible for care quality and what they do to drive improvement.

[Quality Matters](#)

CQC was part of a coalition of partners from across the sector that worked together, in coproduction with people who use services, their families and carers, to develop Quality matters, a shared commitment to high quality adult social care.

Other news

- We are currently recruiting Adult Social Care Inspectors in London, North Central and North East & Coast. Visit our [website](#) for further information on how to apply.
- We will be exhibiting at [NHS Expo](#) in Manchester on 5 – 6 September, and Andrea Sutcliffe will be speaking on integration on the 5th.
- Andrea Sutcliffe will be taking part in a panel discussion on 'Health and social care integration' at [LGC Summit 2018](#) in Manchester on 12 September.
- Our adult social care medicines FAQ's have been replaced by the '[Medicines: information for adult social care services](#)' resource.

Follow us on Twitter!

Keep up with our work with professionals and provider organisations in England by following us on Twitter [@CQCProf](#).
