

## Sent on behalf of NIHCG

Dear Domiciliary care providers

### Re: Norfolk Independent Homecare Group

Last week the provider group attended a high level meeting/debate with James Bullion and Steve Holland.

Mark Von-Haartman & Andy Bantock put a very strong case to the council in regards to the TRUE COST OF CARE IN Norfolk.

We would like to share this with all providers and will do this at the Pre-Meet on the 8th June, 12.45 prompt, at Aldiss Park Football Club, Dereham; (lunch will be provided) it is in your interest to come along. We understand that several providers have told the council that the Pre-Meet is of no benefit to them, if that is the case then you are seriously wrong. We fight very hard for all and without this group you would have no representation. Please share with all directors of your establishments as we really need decision makers at this meeting.

Please email [caroline.payne@norfolkIndependentcare.com](mailto:caroline.payne@norfolkIndependentcare.com) to confirm your attendance for catering purposes.

Thank-you



Jo Ardrey  
Chairman

## Dying Matters Week 2017

**What can you do?**

**Come to our event on the 9th May 2017**

**At the Forum, Norwich - 9.30 - 4 pm**

**This event is to raise awareness of the issues surrounding death and dying.**

**Come along to find out more.**

### REMINDER

**Norwich Locality Providers Forum**

Tuesday 16 May 2016, 2:00pm – 4:30pm

Stafford Hall, Costessey Centre, Longwater Lane, Norwich, NR8 5AH

No need to book – just turn up.

## **Dementia Friendly Norwich**

**Crowd Gathering**

**18<sup>th</sup> May 2017 – 1pm**

**The Forum, Norwich.**

**Show your support.**

## **Events for Care Homes Managers, Owners and Other leads in Norfolk:**

Norfolk County Council and Norfolk Clinical Commissioning Groups quality and commissioning leads are organising two free linked engagement, coproduction and planning events. These events are particularly aimed at:

- Residential and nursing care homes managers and owners
- Community and primary health care staff in roles which link with and support care homes
- Acute hospital discharge staff
- Quality leads with a focus on care homes
- Other key stakeholders

### **Thursday May 18<sup>th</sup>: Assuring best quality in care homes**

Time: whole day event

Venue: Abbey Conference Centre, Norwich

The event will explore:

The quality picture for Norfolk in respect of residential and nursing care

- The data which is currently collected about the quality of care and how this data can be used intelligently
- How we work together as a whole system to assure the best quality of care for people living in care homes

The event will be based on coproduction and market engagement principles and will enable providers to work directly with quality and commissioning staff in both the Council and the CCGs to help develop sustainable arrangements to secure high quality care in care homes.

If you would like to book for this event please contact – Claire Brighton - [claire.brighton@norfolk.gov.uk](mailto:claire.brighton@norfolk.gov.uk) to book a place. When emailing please give your name, organisation and any dietary preferences.

## **Monday June 5<sup>th</sup>: Enhancing care for residents in care homes**

Time: 9.30 – 12.30

Venue: Abbey Conference Centre, Norwich

William Roberts (NHS England National Lead for Enhanced Healthcare in Care Homes) will talk about the learning from the care homes vanguards and framework for enhanced care in care homes.

The event will explore:

- Existing training initiatives which have been developed to support care homes
- Planned and potential support initiatives which could have a positive impact in reducing unplanned admissions from hospital to care homes, including training, preparing for admission to hospital and effective discharge to the care home
- How we work together as a whole system in Norfolk to ensure that the health needs of residents in care homes are well met

If you would like to book for this event please contact – Ruth Nobbs to book a place – [ruth.nobbs@nhs.net](mailto:ruth.nobbs@nhs.net) . When emailing please give your name and organisation.

## **Norfolk Safeguarding Adults Board**

### **Training**

### **Training for trainers in safeguarding adult's awareness - for less than £200!**

Norfolk Safeguarding Adults Board (NSAB) in partnership with **KP Social Care Training Ltd** is pleased to present **Train the Trainer Safeguarding Adults Awareness**.

The day-long session aims to train staff to deliver safeguarding awareness training to other staff and volunteers in their organisation. Participants will be provided with a set of training materials that they can use back in the workplace, including handouts, exercises, quizzes, case studies, power point presentations and a link to a safeguarding awareness film. The pack contains all the materials for a half day or full day awareness session and a 90 minute update session.

The total cost is **£199. A great investment for your organisation and its role in adult safeguarding.**

**Thursday 18th May 2017** at The Abbey Conference Centre, Unilever UK Foods, Carrow Works, Bracondale, Norwich

[Click here for the flyer and how to book.](#)

[To book a place click here.](#)