



Nominations are open for The Norfolk Care Awards 2020

The Norfolk Care Awards team are pleased to announce nominations for the 7th Norfolk Care Awards are now open and will close at 12 noon on the 15th November 2019.

Claire Gilbert and Tracy Wharvell from the Norfolk Care Awards team, says:

'It is incredible to think this is our seventh year of putting on this event, which raises the profile of working in care and supporting people to live their lives. We are humbled and impressed each year when we visit services – there is some great practice in Norfolk. This event enables us to 'give back', to the care sector, which we are both incredibly proud to be associated with, allowing us to say a big 'Thank You' to all the unsung heroes.

This event could not take place without the support of organisations who understand the importance of the work undertaken in social care. We are delighted Gordon Barber Funeral Homes, UEA, City College Norwich, Athena Care, Libby Ferris Flowers, Birketts, Grant Thornton UK LLP, Norfolk County Council, STP, Food Care Systems, Ashton Legal, Organ Donations and Boots recognises the care sector's fantastic workforce by supporting this event.

Norfolk County Council is delighted to support the Norfolk Care Awards once again. We want to celebrate the excellent work carried out every day by Norfolk's carers and care providers. It is important to acknowledge the expertise and commitment of carers, and we are proud to be sponsoring two awards: the Team Award and the Harold Bodmer Award. We have introduced a special bursary, of £1000, for the award winner of the categories we are sponsoring, which is for the further education and training for the award winners and their organisation.

The Norfolk Care Awards will take place at Sprowston Manor on 20th February 2020, and will be 'streamed live', to ensure everyone across Norfolk can celebrate with you.

To make a nomination visit www.norfolkcareawards.co.uk

The Norfolk Care Awards have ten categories:

- Delivering excellence through learning and development
- Effective coordination of End of Life care
- Excellent person-centred care and support
- Excellence in Delivering Dementia Care
- Collaborative Partnership
- Motivational leadership
- Promoting dignity and respect in everyday life or unpaid carer
- Rising Star
- Team Award – Together Everyone Achieved More
- Harold Bodmer Outstanding Achievement Award

Media enquiries:

Norfolk Care Awards

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Tel: 07584047996

Information



Norfolk County Council

Norfolk Safeguarding Adults Board

29 August 2019

NSAB is very pleased to announce bookings are now open for our next **FREE** seminar series:

Working with people who don't engage: A seminar exploring mental capacity and best interest.

<https://www.norfolksafeguardingadultsboard.info/board/events/>

NSAB events are very popular and places go very quickly – don't be disappointed
book your place quickly.

Please cascade to your colleagues, contacts and networks thank you.

Also see NEWS ITEMS

- *Modern slavery stats: April to June 2019* | 30 August 2019
- *An analysis of alcohol-related Safeguarding Adult Reviews published in 2017* | 29 August 2019

Please go to: [Norfolk Safeguarding Adults Board \(NSAB\) then click on news](#)

Training

DEMENTIA DETECTIVES:
Finding the person within

Day 1: Dementia – The Wider Picture
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics (Including Signs and Symptoms)

Day 2: Dementia - Distressed Behaviour / Communication
What to say when someone says... What to do when someone does...

Dates:

- Tuesday 30th July & Wednesday 31st July 2019
- Tuesday 28th August & Wednesday 29th August 2019
- Tuesday 22nd October & Wednesday 23rd October 2019
- Tuesday 26th November & Wednesday 27th November 2019
- Tuesday 3rd December & Wednesday 4th December 2019

Price: £57 per day or attend both days for a reduced price of £100.
8.45am – 4pm each day at The Willow Centre, Coltingford, Norwich NR4 7JL.
(The days are designed to be booked as a two-day workshop)

To find out more and to book your place please contact Claire Gilbert on 07584 047996 or email claire@carerite.co.uk

ORAL CARE TRAINING

The CQC June 2019 report on Oral Health in Care Homes recommends all care staff are trained in oral care



Smiling matters

Oral health care in care homes

Oral Care Training for Care Settings delivered by Joy Hynes a practicing Dental Hygienist & Dental CQC Inspector

NORWICH

21st October

The Oaklands
89 Yarmouth Road
Norwich
NR7 0HH

£55pp + VAT

09:00am - 11:15am

11:30am - 13:45pm

14:15pm - 16:30pm

IPSWICH

14th October

Greshams
312 Tuddenham Rd
Ipswich
IP4 3QJ

CAMBRIDGE

22nd October
Venue TBC

CHELMSFORD

15th October

Ashwells Sports & Country Club,
Ashwells Road
Brentwood
CM15 9SE

LINCOLN

29th October
Venue TBC

01508 447311 / 01603 574079

info@angliantraining.co.uk www.angliantraining.co.uk



FREE DEMENTIA TRAINING WORKSHOPS

For family carers and those who come into contact with people with dementia through

The training workshop consists of one 2 hour session covering:

1. Alzheimer's Disease & Other Dementia's – gives participants a good basic understanding of the condition, its symptoms and impact on behaviour.
2. Capturing Life's Journey – introduces the benefits of recording information about the life of the person and shows how this can be used to provide high quality care.
3. Techniques to Manage Behaviours – demonstrates how some understanding together with a number of simple techniques can have a very positive impact on the individual and carer alike.
4. Activities to Encourage Engagement – provides understanding, ideas and techniques to help the carer engage the person with dementia.

The workshops are run from the Home Instead Senior Care training suite in Norwich and are free of charge. Places are limited to provide a friendly, comfortable and welcoming environment. Alternatively we can come out to your organisation to run a session. Workshops are being run on the following dates:

Tuesday 10th September at 14:00

Thursday 3rd October at 14:00

Thursday 14th November at 10:00

For more information or to reserve a place please email Mark Johnston at mark.johnston@homeinstead.co.uk or call 07776 060837

Events

You are warmly invited to our Annual Meeting with AGM on:

**Wednesday 2nd October 2019 starting at 10am at
The Halls (Blackfriars Hall), St Andrews Plain, Norwich, NR3 1AU**

Our theme this year is **Celebrating older people**. There will be talks, activities, information stalls, a chance to meet others for discussion and a light buffet lunch. If you plan to stay for lunch and have any special dietary requirements (there will be vegetarian options) please email strategy@norwich.gov.uk by Friday 20th September.

We do hope that you will join us; there is no need to book a place or let anyone know you will be attending. All are welcome so do please bring your friends along.

Please help us to spread the word about our event; a flyer is attached with more details. If you would like printed copies in either A4 or A5 size, please email strategy@norwich.gov.uk

Our next neighbourhood meeting is on:

**Wednesday 11th September 2019 from 11am to 1.00pm at
Doughty's Housing meeting room, 10 Golden Dog Lane, Norwich, NR3 1DH.**

There will be information stalls, short talks and activities with a light buffet lunch to follow. We are grateful to Doughty's for giving NOPF the opportunity to meet with their residents.

There are a number of bus services that go along Magdalen Street. Golden Dog Lane can be reached from a small alley way off Magdalen Street just past the Kings Head Pub on the left in the direction out of the city. It is the street that borders the Colegate Car Park.

We hope you can join us. This is the first of our meetings for several months. We have been reviewing how we can best use NOPF time and there are some changes in what we are able to do which will be explained at the Annual Meeting. We would like to reassure you that NOPF will continue to work with the older people of Norwich. We will be contacting you after the AGM to confirm how you can join with us to take NOPF forward.

Regards

Mary Ledgard
Chair

**If you wish to contact NOPF please email strategy@norwich.gov.uk or call
(01603) 212378**



Hypo Awareness Week 2019

September 30 to October 6

This project has been funded by Sanofi who have had no input into any arrangements or content.

A message from Oliver Jelley who organises this national campaign:

We're busy preparing for Hypo Awareness Week 2019. The annual campaign to raise awareness of hypoglycaemia in the UK and Ireland by educating healthcare professionals will take place between September 30 and October 6.

The Hypo Awareness Week Excellence Award will be part of the QIC Diabetes awards programme, with the winner due to be announced at the awards ceremony which takes place on Thursday, October 17.

Again, the core of the campaign will focus on secondary care but we will also be looking to work with primary care and care provider colleagues to widen the campaign and get the important message about hypo awareness out into the community.

As in previous years, participating organisations need to register. They will be sent a printed pack* and a link to an electronic pack of materials and encouraged to hold activities and training throughout the week.

If you have not yet registered for Hypo Awareness Week 2019, please follow the instructions below:

Register:

To take part, email oliver.jelley@ojcr.co.uk and provide the following information:

- Lead organiser's name
- Name of trust/organisation
- Number of participating sites
- Address for printed pack*
- Numbers of t-shirts required* (10 per registration site available – if stocks last!)
- Telephone number

[*printed packs & t-shirts are limited due to an overwhelming response this year, but access to online resources will be available to assist in increasing knowledge and to support your activities]

This project has been funded by Sanofi who have had no input into any arrangements or content.



Oliver Jelley / Managing Director
07803 003811 / oliver.jelley@ojcr.co.uk

Orange Juice Communications 01604 882342
Catherine House, Harborough Road, Brixworth, Northampton, Northamptonshire, NN6 9BX
<http://orangejuicepr.co.uk>

Senior Friendship Group



Come along and make new friends, have a cup of tea and enjoy new activities each month. We welcome all including those with memory loss or other health conditions. There is no charge for attending.



The group is organised and facilitated by Mark Johnston

Date	Activity
12 th June	Come and meet us. Looking at reminiscence kits and quiz
10 th July	Board and card games
14 th August	Holiday photo's and making holiday collage
11 th September	Musical based games and activities
9 th October	Pets and animals theme
13 th November	Visit from local school children
11 th December	Making Christmas cards and Christmas carols

Second Wednesday of each month from 10:30am to 12:00 noon at Hellesdon Library.

Please contact Home Instead Senior Care on 01603 482116 for more information.



Norfolk County Council

Newsletter

Our monthly update for everyone interested in health and social care

Do you know an unsung hero?

Do you know a member of non-medical NHS staff who always goes the extra mile?

The Unsung Hero Awards shine a light on the hard work that non-medical staff and volunteers provide the NHS. Non-medical & non-clinical employees make up nearly half of the NHS's workforce, and the awards seek to recognise the massive contribution they make.

Nominations are now open for the 2020 awards. There are 11 categories, including volunteer of the year, disability champion, estates & ancillary and admin & clerical.

[Find out more about the awards and make your nomination](#)

Introducing our new lead for mental health

Dr Kevin Cleary has been appointed our new Deputy Chief Inspector of Hospitals and lead for mental health.

Kevin's most recent post has been Deputy Director of Mental Health and Quality Improvement Lead for Mental Health at New Zealand's largest District Health Board, Waitemata District Health Board. He will join CQC in September where he will report to the Chief Inspector of Hospitals, Professor Ted Baker.

[Read the announcement](#)

Join us! Work for CQC

Current vacancies include:

- Specialist Advisor (Hospitals – Junior Doctors) – National
- Mental Health Act Policy Manager – Flexible
- Digital Learning Developer – National (home based)
- Analyst Team Leader (Data Science) – National (with frequent travel to London)

[Browse our current vacancies](#)

Other news

Sandboxing - call for expressions of interest: We're inviting innovators and services using digital clinical triage to join our 'regulatory sandbox' – a space where providers can work with us to look at how new ways of working fit with regulation.

Tribunal upholds CQC decision: A first-tier tribunal upheld our decision to refuse registration to 'campus style' accommodation for people with learning disabilities and/or autism

Workforce Race Equality Standard 2018/19: Our report looks at the experiences of our BME staff

to ensure equal access to career opportunities and fair treatment in the workplace.