

**Norfolk** County Council

**Come and join us**

**Home Support Provider Event**

**19<sup>th</sup> July 2019 (9.15-3pm)**

**Dereham Football Club**

[Aldiss Park Norwich Road, Dereham NR20 3PX](#)

**What's up and coming in Home Support?**

**A seminar & call to action**

This seminar is **open** to all providers delivering Home Support for Norfolk County Council. The seminar will provide you with a valuable insight into what is currently happening within the Sector and what plans there are for the future.

Main content:

Update following the consultation on the Norfolk Care Association

Social Care Recruitment Campaign

Feedback on Home Support projects

Update on Home Support contracts

Growing your business.

Lunch and refreshments will be provided. Spaces are limited, so please confirm your attendance for this **FREE** seminar asap. To book your place please click on the link below: <https://tockify.com/socialcareengagement/detail/110/156352410000>

[Once you have booked you will receive full details of the Seminar programme.](#)

## [News from CQC](#)

### Smiling matters

#### Oral health care in care homes

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[Our new report](#) shows what we found from a review on the state of oral health care in care homes across England.

Between October 2018 and January 2019 our dental inspectors attended 100 care homes inspections and spoke to many members of staff, people who use services and their families.

The report is what we found on those inspections, which includes examples of good, joined-up practice between care homes and dentists, although this was not common. This comes three years after the publication of [NICE guidance on oral health in care homes](#).

Key findings include:

- The majority (52%) of care homes visited had no policy to promote and protect people's oral health
- 73% of residents' care plans we reviewed only partly covered or did not cover oral health at all – homes looking after people with dementia being the most likely to have no plan in place
- Nearly half (47%) of care homes were not providing any staff training to support people's daily oral healthcare
- 17% of care homes said they did not assess people's oral health on admission

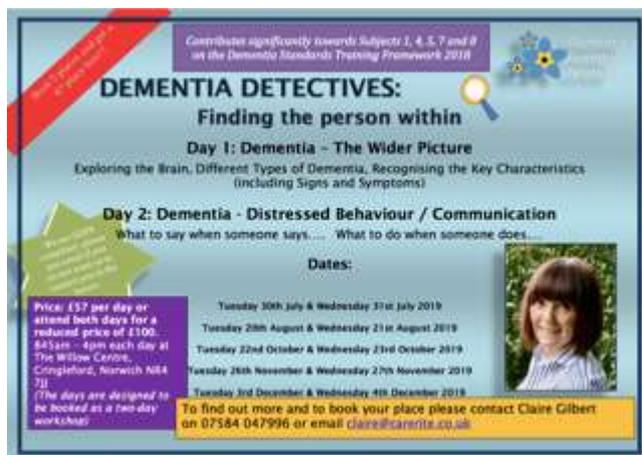
The report includes six recommendations and calls for a cross-sector approach to overcome concerns raised through this review. The recommendations also include a call for mandatory staff training in oral care, oral health check-ups for all residents upon admission, better

signposting to local dental services and the convening of a multi-agency group tasked with raising awareness among people living in care homes, their families and carers of the importance of day-to-day dental hygiene and the need for routine check-ups.

[Read the full report and summary.](#)

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## Training



**DEMENTIA DETECTIVES:**  
**Finding the person within**

**Day 1: Dementia – The Wider Picture**  
Exploring the Brain, Different Types of Dementia, Recognising the Key Characteristics (Including Signs and Symptoms)

**Day 2: Dementia - Distressed Behaviour / Communication**  
What to say when someone says.... What to do when someone does....

**Dates:**

- Tuesday 30th July & Wednesday 31st July 2019
- Tuesday 28th August & Wednesday 29th August 2019
- Tuesday 22nd October & Wednesday 23rd October 2019
- Tuesday 26th November & Wednesday 27th November 2019
- Tuesday 3rd December & Wednesday 4th December 2019

**Price: £57 per day or attend both days for a reduced price of £100.**  
8.45am – 4pm each day at The Willow Centre, Congisland, Norwich NR4 7JL  
(The days are designed to be booked as a two-day workshop)

**To find out more and to book your place please contact Claire Gilbert on 07584 047996 or email [claire@sanrita.co.uk](mailto:claire@sanrita.co.uk)**

## Events

# An evening of music to support Norfolk Disability Pride 2019

Thursday 4th July  
The Garage, Norwich

6.30pm Hot Raisin



8.30pm The Lovin' Handful



7.30pm Pirate Joe  
& The Foreign Locals



£10 full  
£5 concession  
Pay at the door  
or book in  
advance online  
[thegarage.org.uk](http://thegarage.org.uk)



Norfolk  
Disability  
Pride



THE GARAGE  
NORWICH



# Norfolk Disability Pride

Sunday 29th September

The Forum, Norwich, 10am – 4pm

Norfolk Disability Pride celebrates disabled people and the diversity of our community. Enjoy performances, exhibitions and a range of activities and information provided by scores of stall holders. A **FREE** event at The Forum, Norwich. Everyone welcome!



[norfolkdisabilitypride.org.uk](http://norfolkdisabilitypride.org.uk)



**Norfolk  
Disability  
Pride**

# Join us for a fun, friendly and informative day



Norfolk Disability Pride is a FREE event, open to everyone. Activities, entertainment and conversation are provided by local and national charities and organisations. It is held at The Forum, in central Norwich, where there is an accessible coffee shop and an open plan pizza restaurant.

**If you would like to be involved in Norfolk Disability Pride, as a stallholder, speaker, entertainer, volunteer or sponsor, visit the website or email us.**

**Email: [disabilitypride@equallives.org.uk](mailto:disabilitypride@equallives.org.uk)**

**Visit: [norfolkdisabilitypride.org.uk](http://norfolkdisabilitypride.org.uk)**



This event is organised by a partnership led by Equal Lives, an independent Norfolk charity. Others involved include the UEA, The Forum Trust, Norwich Independent Living Group, Norfolk County Council and Norfolk Libraries.



**Norfolk  
Disability  
Pride**

**NORFOLK  
CARE**  
CAREERS & JOBS

[www.norfolkcarecareers.co.uk](http://www.norfolkcarecareers.co.uk)



## Are you Proud2Care?

**Enter our monthly competition for a chance to win a £25 high street shopping voucher**

We want to know why you are Proud2Care! To enter, please ask your manager to email your career story. In approximately 250 words or less, we want to hear about your role along with the challenges and successes that make you our worthy Proud2Care Carer of the Month.

Email your entry to: [marketing@norfolk.gov.uk](mailto:marketing@norfolk.gov.uk) along with your completed consent form (please see reverse side).

Emails must be entitled Proud2Care  
Competition closes at the end of each month for entry into the following months draw.  
This competition will end on 31st December 2019.  
Terms and conditions apply.



**Norfolk** County Council

# Proud2Care Competition Consent Form



Norfolk County Council want to ask for your agreement to take and use photographs / video of you and your career story for publicity purposes.

We will only use these images for promotional purposes such as promoting Norfolk County Council services or those of Norfolk Care Careers on our website, social media (Facebook, Twitter, YouTube), newsletters, display boards and in the local news media. We will store images in line with General Data Protection Regulations (GDPR), the Data Protection Act 2018 and Norfolk County Council's privacy guidelines. We will keep and use these images for a maximum of two years.

These images will **NOT** be used:

- for anything that may be viewed as negative in tone or that may cause offence, embarrassment or distress.
- in any new publication or display more than two years after the image was taken.

You will be able to view the images and your career story at any time during this period. You can withdraw your agreement for us to use images of you and your career story at any time by emailing us at [marketing@norfolk.gov.uk](mailto:marketing@norfolk.gov.uk) in which case they will not be used in future publications but may continue to appear in publications already in circulation.

**If you wish to give your consent please read the following and sign below:**

Having read the information above, I confirm that I am over 18 and consent to the images, photographs or videos of me and my career story taken on (date) being used for promotional purposes in the following media:

- Norfolk County Council website/Norfolk Care Careers website
- Social media (Facebook, Twitter, YouTube)
- Newsletters
- Display boards
- In the local news media

Your name (block capitals)	Signature
Email (block capitals)	

## **Information**

### **NOPSP**

Dear colleague

We are delighted to announce that the 'Living Longer, Living Well strategy 2019-2021' is now available to download online from the Health Information Leaflet Service (HILS) website-

<https://brochure.norfolklivingwell.org.uk/product/living-longer-living-well-the-5th-norfolk-older-peoples-strategy>

Hard copies can also be ordered and delivery arranged. Firstly you will need to register on the HILS website. If you are not based at a surgery, then you will need to choose a convenient library as a collection point. You will be prompted to do this when placing and checking out your order.

Thank you to you all for your comments, feedback and support in making this 5th strategy happen.

Any questions please let me know.

Kind regards

Janine

Support Officer for Norfolk Older People's Strategic Partnership (NOPSP)

### **“Supporting people with a learning disability with their everyday mental health**

Skills for Care have this week launched new resources to support social care staff to talk to people with a learning disability about their everyday mental health and enable them to get the support they need. The resources include:

- a video that shares tips for talking about mental health
- two posters about what makes us feel worried and what makes us feel happy
- a wellbeing journal.

The resources are designed to prompt and facilitate conversations. Find out more and download them from the [Skills for Care website](#). “

